# **Spencer Wilson**

# **Front-End Developer**

Lorton, Virginia | LinkedIn- [www.linkedin.com/in/spencerwilsontech](http://www.linkedin.com/in/spencerwilsontech) | Phone Number- 571-327-7027 | Email: [Swilsondi@gmail.com](mailto:Swilsondi@gmail.com)

GitHub - <https://github.com/Swilsondi>

**SKILLS & INTERESTS**

**Technical Skills:** HTML, CSS3, Hardware, & Software Applications, Windows, Linux, Technical Troubleshooting, Hardware Configuration, IT diagnostics, Data Center logistics, Data Center Engineering, Server build, Pharmacy, Conflict Resolution, Teamwork, Data Analysis, User Support, Software Troubleshooting, Strategic planning, Customer Relations, Data Entry, Communication, Analytical and Critical Thinking, Decision Making, Customer Service, User Training, CI/CD Pipelines.

**Programming Skills:** JavaScript, Python

**Frameworks:** React, Node.js

**Certifications**

Code Camp: HTML CERTIFICATION

Code Camp: CSS CERTIFICATION

Code Camp: JavaScript CERTIFICATION

Code Camp: Python CERTIFICATION

**WORK EXPERIENCE**

**Annistar Technologies Ashburn, Va**

*Data Center Operations 05/2024-Current*

* Maintained and updated weekly and monthly reports for server hardware parts.
* Accurately logged data for servers and hardware materials usage.
* Addressing faulty gear, and replacing units used for different BOM (build-of-materials).
* Facilitated and logged graphical data for measurements and visual presentations.
* Communicate with vendors, electricians, maintenance, building operations managers and team members to solve problems and effectively delegate tasks for on-time deadlines.
* Server rack assembly of parts and connecters. Grouping parts and accounting for every build piece.
* Computer software implementation of data for statistical view, such as pivot tables, graphs, and charts.
* On daily average monitoring 40-70 server rack cabinets.
* 94% of monthly build rate success and optimal usage.

**Sherwin Williams Springfield, Va**

*Technology Sales Branch Coordinator 05/2023-05/2024*

* Daily meetings discussing weekly reports on services and goals. Ensuring an increase of 15% to all weekly inventory and services.
* Document issues within services and tech equipment to update reports and maintain production. First line of defense when it comes to maintaining inventory and equipment.
* Ordering new products to maintain production and services weekly.
* Assisted company’s hardware and software troubleshooting of equipment to ensure daily workflow. Maintenance of hardware and network servers. Ensuring production can be met within warehouses and offices.
* Answered sales calls to schedule services and upkeep of daily production. Roughly 50 calls a day ensuring services are scheduled, business goals and retention.
* An average of 275 calls a week ensuring units are supplied for services along with upkeep of supplies and materials.

**Volvo Penta Chesapeake, Va**

*Technical Sales 05/2021-09/2021*

* Scheduled, updated, and maintained product preparations and customer promotions.
* Monitored weekly sales to write reports for senior leadership and streamline operational processes that would increase company growth rate by 23%.
* Collaborated with business-unit leaders to identify and prioritize problems.
* Identified and documented detailed business rules and use cases based on requirements analysis.
* Identified, analyzed, and interpreted trends or patterns in complex data sets for data sets. Was given 12 data sets. 98% completion rate with all new data sets.
* Worked with business intelligence software and various reports to glean insights into trends and prospects which I used data to conclude the findings.
* Participated in requirements meetings to understand business needs leading to my personal 96% employee satisfactory rate.

Energetic technical professional ready to undertake challenging technical workplace triage duties in demanding environments. Skilled at building rapport with diverse individuals while handling complex technical issues, while performing the main tasks at hand (problem-solving). Cognizant of when to go hands-on with issues and when to delegate support calls to appropriate personnel. Eager to apply personal technological expertise to support tasks and keen technical judgment to fast-paced personnel delegation. Seeking to effectively benefit an IT department with complex technical knowledge. Resolves problems quickly, delivering high levels of customer satisfaction. Excellent knowledge of assisting members of diverse team networks. Troubleshooter with strong attention to detail and methodical approach. Boosts system performance by thoroughly evaluating and correcting different hardware and software issues.

**EDUCATION**

**Old Dominion University** **Norfolk, Va**

*Bachelor of Business Information Systems:*

*Major: Information Technology*

*Minor: Business Management May 2023*

Organizations: Old Dominion University Student Government Association